



POLICY ON RELATIONS WITH SHAREHOLDERS AND INVESTORS

SOFTLOGIC FINANCE PLC

2024

Version 1.0

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1. PURPOSE AND SCOPE

At Softlogic Finance PLC (“the Company”), we recognize the vital importance of maintaining transparent, effective, and respectful communication with our shareholders and investors. This policy outlines our commitment to fostering strong relationships with our shareholders and investors, ensuring that they are well-informed, engaged, and confident in our business operations and performance.

2. OBJECTIVES

- 2.1 To establish clear channels of communication between the company and its shareholders and investors.
- 2.2 To provide accurate, timely, and transparent information regarding the company’s financial performance, strategies, and key developments.
- 2.3 To uphold principles of corporate governance and accountability.
- 2.4 To cultivate trust and confidence among shareholders and investors.
- 2.5 To address shareholder concerns and inquiries promptly and effectively.

3. COMMUNICATION CHANNELS

- 3.1 The Company should maintain sufficient communication channels, including but not limited to annual reports, quarterly accounts, investor presentations, Corporate website, press release etc. to ensure transparent communication with shareholders and investors.

4. ACCESSIBILITY AND TRANSPARENCY

- 4.1 All communication materials will be easily accessible to shareholders and investors through multiple channels, including the Company’s corporate website and statutory filings.
- 4.2 Shareholders and investors should have access to designated points of contact within the company to address inquiries, provide feedback, and seek clarification on matters of interest.
- 4.3 Shareholder inquiries and complaints will be handled promptly, professionally, and with due diligence, aiming for satisfactory resolution whenever possible.

5. CONFIDENTIALITY

- 5.1 The Company should maintain strict confidentiality regarding non-public information to prevent unauthorized disclosure or misuse.

6. AMENDMENTS AND REVIEW

- 6.1 This policy should undergo an annual review at minimum, and amendments may be made before the scheduled annual review if deemed necessary.